

Certificate HR21/3035

The management system of

AGENCIJA ZA KOMERCIJALNU DJELATNOST, PROIZVODNO, USLUŽNO I TRGOVAČKO d.o.o.

Savska cesta 31, 10000 zagreb, Croatia

has been assessed and certified as meeting the requirements of

ISO/IEC 20000-1:2018

For the following activities

The service management system of AKD d.o.o. supporting the provision of services to organizations, government and commercial customers from Savska cesta 31, 10000 Zagreb, Croatia, in accordance with the service catalogue.

This certificate is valid from 24 November 2024 until 23 November 2027 and remains valid subject to satisfactory surveillance audits.

Issue 2. Certified since 24 November 2021



Authorised by
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